Restoration of Power Supply Format-III

Name of Company **BSES Yamuna Power Ltd, Delhi**
Period of Report **September**
Year **2022**

Service Area	**Standard wrt AT&C losses**			**Pending complaint of the previous**	**Complaint received during the month**	**Total Complaint**	**Complaints attended during the**			**Balance complaint to be attended**
3	**Upto 10%**	**More than 10% an d upto 20%**	**More than20%**				**Within Specified Time**	**Beyond specified time**	**Total**	
1	**2**			**3**	**4**	**5=3+4**	**6**	**7**	**8=6+7**	**9=5-8**
Continuous power failure affecting individual consumer and group of consumer upto 100 connected at Low voltage supply, excluding the failure where distribution transformer requires replacement	Within three hours	Within four hours	Within six hours	98	37165	37263	36991	232	37223	40
Continuous power failure affecting more than 100 consumers connected at Low voltage supply excluding the failure where distribution transformer requires replacement.	Within two hours	Within three hours	Within four hours	0	366	366	353	13	366	0
Continuous power supply failure requiring replacement of distribution transformer	Within six hours			0	9	9	9	0	9	0
Continuous scheduled power outages	Within 12 hours or restoration of power supply by 6PM			0	413	413	413	0	413	0
Replacement of burnt meter or stolen meter	Restoration of supply within three hours either by bypassing the			1	1753	1754	1754	0	1754	0
Continuous power failure affecting consumers connected through High Voltage Distribution System **(HVDS)**				0	51	51	51	0	51	0